

Our Team



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Story

Our Expert Team Story

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Quality Care for Every Patient

Going to the hospital can be stressful. Patients and their loved ones might be worried about an illness, anxious about recovery times, or concerned about what a procedure will cost. Today more than ever, patients have a great number of choices to make about the type of medical care they receive. We know that patients need to have reliable and understandable information about the level of care our hospital provides in order to make the best decisions possible.

Stanford Health Care is committed to providing clear, accurate and honest information about the quality of care we offer to all of our patients. The quality data included here is the next step in an ongoing effort to increase the level of transparency around quality data so that our patients can make informed health care decisions.

What is quality?

Patients and families know quality care when they experience it. A nurse's response time, a doctor's bedside manner, the hospital's atmosphere—all of these things affect how people feel about the quality of their healthcare.

When hospitals talk about quality, it is generally in reference to very specific clinical data collected and analyzed over a period of time. Quality measurement isn't always easy. Different agencies and groups have different ways of reporting clinical outcomes that can affect the way they rate a hospital on a certain quality measure. Reporting systems can also be cumbersome or costly, making ratings even more difficult to produce. Today, there are limits to the numbers of

conditions, treatments, and procedures that are reported and monitored, but as data systems and methods improve, more and more information will be available.